

Navy Base Level Communications
Quick Reference Dialing Procedures

1. **Special Service Codes**

0..Local NAVY Operator Assistance
101..WEATHER Announcement
102..TIME Announcement
113..Navy Information
115..Disaster Control
116..Security Police (COMNAVMAR)
117..FIRE Reporting
118..Naval Hospital Emergency
119..Telephone Repair
911..Emergency (COMNAVMAR Security)
99911..Emergency (Gov't of Guam)
3551110..Local Navy Operator Assistance
3661110..Andersen AFB Operator Assist

2. **DSN Direct Dialing**

Remember to place DSN calls, your line needs DSN capability programming.

DSN Precedence Dialing Options

90 + 7/10 digits = DSN *Flash Override*
91 + 7/10 digits = DSN *Flash*
92 + 7/10 digits = DSN *Immediate*
93 + 7/10 digits = DSN *Priority*
94 + 7/10 digits = DSN *Routine*
7/10 digits = DSN *Routine*

Examples: 4301110, 934301110, 3126921234

DSN Area Codes (10 digit dialing)

312 = CONUS
313 = Caribbean
314 = Europe
315 = Pacific (NOT needed from Guam)
316 = Persian Gulf
317 = Alaska
318 = Bahrain, Saudi Arabia

3. **DSN Operator Assisted (Zero +) Dialing**

a. Navy DSN users requiring higher precedence calls than maximum assigned precedence or extended maximum assigned calling area upgrades can be serviced by the local Navy DSN Operator.

b. DSN Operators Hours of Operation are 24/7 or 24 hours a day, 7 days a week.

092 + 7/10 digits = DSN *Immediate*
093 + 7/10 digits = DSN *Priority*
094 + 7/10 digits = DSN *Routine*

Examples: 0943126921234, 0934562257

4. **Commercial Access Codes**

a. Substitute desired 'country code' and/or 'area code' in the dialing strings below where 'CC' for 'country code', and/or 'AC' for 'area code' appear.

b. Insert your IT&E, FTS, or MCI/Worldcom 'Authorization Code' where 'AuthCode' is noted in the dialing strings.

Toll Free Service 99 + 1 + 800 + 7 Digits

Off-Base Call (GTA) 99 + 7 Digit Local Number

FTS2001 Network CONUS & U.S. Territories Calls

98 + CC + AC + 7 Digit Number, when prompted, enter your 7 digit FTS AuthCode

Example: 98-1-206-527-3467 + AuthCode

FTS2001 Network International Calls

98 + 011 + CC + AC + 7 Digit Number, when prompted, enter your 7 digit FTS AuthCode
Example: 98-011-63-2-527-3467 + AuthCode

IT&E Network

99012 + CC + AC + 7 Digit Number (Direct Dial)

Note: IT&E AuthCode required for above.

99013 Operator Assistance/Information.

99016 Direct Dial charged to Econo-Charge

999505588 Card or IT&E Authorization Code.

Note: Voice prompts for 'CC' + 'AC' + 7 Digit Number are received, then prompts for your Econo-Charge Card or IT&E AuthCode.

MCI/WorldCom Network

99000 Operator Assistance/Information

99002 + CC + AC + 7 Digits (Operator Assisted)

99003 + CC + AC + & Digit Number (Direct Dial)

Note: MCI/WorldCom Account Number required. You will be prompted with a "stutter" tone to enter your MCI/WorldCom Account Number.

999501022 Charge call to a "World Phone"

991800COLLECT (265-5328) MCI/WorldCom Service

Country Direct

Use these numbers to speak to an Operator in your own language or to place a collect call.

991800CALLATT (225-5288) AT&T U.S.A.
9918883168744 PLDT Philippines
9918882648576 KDD Japan
9918882628610 TELSTRA Australia
9918889078282 DACOM South Korea
9918888658581 KT South Korea

General Information

1. **Navy Base Level Communications**

Navy Operators - 355-1110

open 24 hours daily

Telephone Repair - 119

open 24 hours daily

Customer Service

Northern Office - 355-5490/355-5390

Southern Office - 339-2151

open 0730-1130 & 1230-1630 daily, except holidays.

Billing - 355-3298

open 0730-1130 & 1230-1630 daily, except holidays.

DSN Operation/Maintenance: 355-5925

open 24 hours daily

2. **How to use the Telephone Basic Features**

Call Transfer - Answer call.

Depress the hook-switch

Dial desired number

Depress hook-switch again

Hang up and the call is

transferred.

Three-Way Conference - Answer call

Depress the hook-switch.

Dial desired number.

Depress hook-switch again.

Conference Call is now

established between three

people.

Last Number Redial - Pick up handset,

press # key **twice**.

3. **Direct Inward System Access (DISA)**

DISA permits selected outside callers to dial from the public switched network (GTA) directly into the Navy Telephone network and gain access to network facilities (such as DSN or FTS networks) without attendant or operator assistance. Navy Base Comms Authorization Code is required.

To access DISA (from local GTA line)

Go off-hook, first dial tone is heard

Dial **355-5473**, second dial tone is heard

Enter 7 digit NCTS Guam **Authorization Code**,

Third Dial tone is heard

Dial **DSN or FTS** telephone number.

Note: DSN calls are restricted to 'routine' precedence.